

# IRIDIUM RENTAL ORDER FORM



WHAT DO YOU NEED?					EE
Item	Qty	Item	Qty	Item	Qty
9555 Phone Kit		Data Kit (9500, 9505 or 9505A)		Iridium Pager	
9505A Phone Kit		SBD Pro Tracker		Solio Solar Charger	
SIM Card only		Fixed Mast Antenna (FMA)		Docking Station	
Extra Battery		Mobile Magnetic Antenna (MMA)		ComCenter	
Waterproof Case (7.6 x 5.2 x 4.2 in)		Watertight Pelican Case (10.6 x 9.7 x 6.9)		Waterproof Bag	
SIM Card Only: <input type="checkbox"/> 9555/9505A/9505/Kyocera <input type="checkbox"/> 9500 Qty _____					

HOW LONG DO YOU NEED IT?
<b>Rental Start Date:</b> _____
<b>Rental End Date:</b> _____

NO  
MINIMUM  
RENTAL  
PERIOD  
REQUIRED

Equipment will arrive or be available for pick up the business day before the 'Rental Start Date'

<b>AIRTIME</b>	<input type="checkbox"/> Standard	<input type="checkbox"/> Silver Elite	<input type="checkbox"/> Gold Premium
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Note: AIRTIME does not apply to rental of SBD Pro, see pages 2 and 3 herein for details.

BILLING INFORMATION

**Name:** \_\_\_\_\_ Company (optional): \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **Cell:** \_\_\_\_\_

**Email (used to confirm order):** \_\_\_\_\_

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**Credit Card Number:** \_\_\_\_\_

**Expiration Date:** \_\_\_\_\_ **Card Code:** \_\_\_\_\_

(WCC excepts Visa, MasterCard, American Express, & Discover)

SHIPPING INFORMATION  
(if different)

**Name:** \_\_\_\_\_ Company (optional): \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **Cell:** \_\_\_\_\_

**FedEx Method** (please choose one):

Two Day  Standard Overnight  Priority Overnight  Saturday **OR**  Pick Up (\$10 handling fee applies)

<b>DAMAGE PROTECTION COVERAGE</b>	<p><input type="checkbox"/> ACCEPT</p> <p><input type="checkbox"/> DECLINE</p>
<p><b>How were you referred to WCC?</b> <b>International Racing Consultants</b></p>	
<p><b>Have you rented from WCC in the past?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <small>(Repeat renters receive 10% off equipment rental fees)</small></p>	
<p><b>Geographic Area of Use:</b> _____</p>	

**TEST CALL REQUIREMENT:**

Customers must call WCC's toll-free support line, 6111, upon receipt of equipment. Please see Section 2.2 on page 3 for further policy details.

**\$25.00 EXPEDITE FEE:**

All orders received the same day as shipment/pick up or after 3pm the day before will be charged an expedite fee.

ANY CHANGES MADE TO THIS AGREEMENT MUST BE MADE IN WRITING (e.g. fax or email). To reserve equipment, please SIGN ALL THREE PAGES of the Rental Agreement and FAX (800) 886-3108 or EMAIL: Erin.Edick@SatComGroup.com

**Credit Card Signature** (a faxed signature shall be deemed an original) \_\_\_\_\_

**Date** \_\_\_\_\_

By signing this page, the renter (credit card signature/billing name and/or an authorized company rep) agrees to the terms and conditions set out on this 3 page rental agreement and authorizes WCC to charge the credit card listed for all fees, services, and taxes associated with this rental. Faxed or e-mailed authorization shall be deemed an original.

Rental Product	Short Term (1 week or more)		Mid Term (6 weeks or more)		Long Term (10 weeks or more)		Damage Protection Coverage		Replacement Value	Deposit
	Daily	Weekly	Daily	Weekly	Daily	Weekly	Daily	Weekly		
<b>9555 Phone Kit</b>	<b>\$14.25</b>	\$99.75	<b>\$12.83</b>	\$89.81	<b>\$11.40</b>	\$79.80	<b>\$3.50</b>	\$24.50	\$1,356.00	\$339.00
<b>9505A Phone Kit</b>	<b>\$10.50</b>	\$73.50	<b>\$9.45</b>	\$66.15	<b>\$8.40</b>	\$58.80	<b>\$2.75</b>	\$19.25	\$1,196.00	\$299.00
<b>SIM Card Only</b>	<b>\$1.50</b>	\$10.50	<b>\$1.35</b>	\$9.45	<b>\$1.20</b>	\$8.40	<b>\$0.50</b>	\$3.50	\$49.99	\$12.50
<b>Extra Battery</b>	<b>\$0.50</b>	\$3.50	<b>\$0.45</b>	\$3.15	<b>\$0.40</b>	\$2.80	<b>\$0.50</b>	\$3.50	\$94.99	\$23.75
<b>Data Kit</b> (9500, 9505, or 9505A satellite phones)	<b>\$0.75</b>	\$5.25	<b>\$0.68</b>	\$4.76	<b>\$0.60</b>	\$4.20	<b>\$0.50</b>	\$3.50	\$174.99	\$43.75
<b>Iridium Pager</b>	<b>\$3.50</b>	\$24.50	<b>\$3.15</b>	\$22.05	<b>\$2.80</b>	\$19.60	<b>\$1.00</b>	\$7.00	\$375.00	\$93.75
<b>Solio Solar Charger</b>	<b>\$5.00</b>	\$35.00	<b>\$4.50</b>	\$31.50	<b>\$4.00</b>	\$28.00	<b>\$1.50</b>	\$10.50	\$98.99	\$24.75
<b>Waterproof Bag</b>	<b>\$1.50</b>	\$10.50	<b>\$1.35</b>	\$9.45	<b>\$1.20</b>	\$8.40	<b>\$0.50</b>	\$3.50	\$28.95	\$7.24
<b>Waterproof Case</b> (7.6 x 5.2 x 4.2 in)	<b>\$1.50</b>	\$10.50	<b>\$1.35</b>	\$9.45	<b>\$1.20</b>	\$8.40	<b>\$0.50</b>	\$3.50	\$29.95	\$7.49
<b>Watertight Pelican Case</b> (10.6 x 9.7 x 6.9)	<b>\$1.50</b>	\$10.50	<b>\$1.35</b>	\$9.45	<b>\$1.20</b>	\$8.40	<b>\$0.50</b>	\$3.50	\$84.99	\$21.25
<b>Fixed Mast Antenna (FMA)</b>	<b>\$1.50</b>	\$10.50	<b>\$1.35</b>	\$9.45	<b>\$1.20</b>	\$8.40	<b>\$0.50</b>	\$3.50	\$219.95	\$54.99
<b>Mobile Magnet Antenna (MMA)</b>	<b>\$1.50</b>	\$10.50	<b>\$1.35</b>	\$9.45	<b>\$1.20</b>	\$8.40	<b>\$0.50</b>	\$3.50	\$187.75	\$46.93
<b>Docking Station</b>	<b>\$12.00</b>	\$84.00	<b>\$10.80</b>	\$75.60	<b>\$9.60</b>	\$67.20	Damage Protection is not available for the Docking Station, Com-Center, or the SBD Pro. Please see section 1.3 of rental terms for further details on WCC's loss, damage, and theft policy.		\$3389.99	\$847.50
<b>ComCenter</b>	<b>\$20.00</b>	\$140.00	<b>\$18.00</b>	\$126.00	<b>\$16.00</b>	\$112.00			\$3249.99	\$812.50
<b>SBD Pro Tracker</b> (call for Mapping Solution)	<b>\$15.00</b>	\$105.00	<b>\$13.50</b>	\$94.50	<b>\$12.00</b>	\$84.00			\$1356.99	\$339.25

Sales tax applies on all rentals shipped to or picked up in AZ or CA • Additional discounts available for rental contracts with a term of six months or more.

### Shipping and Handling Fees

WCC Expedite Fee  
Add \$25.00 per unit

Saturday Delivery  
Add \$15.00 per unit

#### FedEx Priority Overnight **\$65.00 Roundtrip**

Price is for one Iridium unit • Less than (2) days advance order  
Add \$24 per additional unit  
Pagers & SIM Card Only rentals • \$32.50 Roundtrip

#### FedEx Standard Overnight **\$55.00 Roundtrip**

Price is for one Iridium unit • (2) business days advance order  
Add \$16 per additional unit  
Pagers & SIM Card Only rentals • \$27.50 Roundtrip

#### FedEx Advance Two Day **\$45.00 Roundtrip**

Price is for one Iridium unit • (10) business days advance order  
Add \$8 per additional unit  
Pagers & SIM Card Only rentals • \$22.50 Roundtrip

#### WCC Handling Fee **\$10.00 Per Order**

In-office order pick up or shipment using customer's account

### Iridium Service Fees

STANDARD RATE	SILVER ELITE BUNDLE	GOLD PREMIUM BUNDLE	TEXT MESSAGES (SMS-MO)*	SBD PRO POSITION REPORTS
<b>\$1.84/min.</b> <b>No</b> Activation Fee	<b>\$1.49/min.</b> <b>\$25</b> Activation Fee	<b>\$1.29/min.</b> <b>\$100</b> Activation Fee	<b>\$0.50</b> per outgoing message (available on 9555 & 9505A sat phones)	<b>\$0.10</b> per position report
Airtime taxes apply and are based on the airtime taxes present in the state for which the billing address is listed.				

**Credit Card Signature** (a faxed signature shall be deemed an original)

**Date**

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# WCC TERMS AND CONDITIONS OF RENTAL, Iridium Equipment and Service

## Section 1 - Rental Charges and Policies

**1.1-Billing Policy and Procedure.** Customers agree to pay charges in advance for equipment rental, shipping & handling, loss/damage protection coverage, and deposit. Airtime charges and/or position reports will bill directly to the credit card on file the first of the month following use. In the case of actual satellite phone rental, WCC will provide an invoice for rental charges as well as an itemized call detail record for all calls, voice or data, completed during the rental period. Customers are liable for all airtime and rental charges until the equipment is returned or reported as lost/stolen to WCC.

**1.2-Rental Deposit.** All deposits are in the amount of 25% of the replacement value of the equipment. Deposits are accepted via credit card only and are required on both short and long term rentals. This reserve will be held and applied against any additional charges either for rental or replacement of equipment. WCC releases deposit funds as soon as the contract is terminated and all rental and airtime fees are paid in full. Deposit may be waived based on individual client history or group affiliation. The decision to waive the deposit is at the sole discretion of WCC.

**1.3-Loss/Damage Protection Coverage and Restocking Fees.** Coverage protects the renter from full replacement charges in the event of lost, stolen (a police report is required), or damaged equipment. Coverage for the 9555 and 9505A phone kits are for the main phone unit (IMEI) only; total replacement value of the 9555 IMEI is \$1356.00 and the 9505A IMEI is \$1196.00. The 9555 and 9505A kit accessories and antenna are not covered. A restocking fee will be charged for all/each missing/damaged accessory based upon MSRP of the item. Coverage for all other equipment excluding the Docking Station, ComCenter, and SBD Pro is for full replacement value of the equipment. Loss/damage coverage is not available for the Docking Station, ComCenter, or the SBD Pro, and renter agrees to pay for any damages occurring to any such unit while in their possession, full replacement value in the case of loss or theft of such items, along with their respective components, based upon the current MSRP. Declining loss/damage coverage means the renter agrees to pay full replacement value of any and all equipment/component/accessory lost, stolen, or damaged. Not selecting an option will default to decline. Selecting 'Accept' for loss/damage coverage applies to all rental items selected, with exception to the Docking Station, ComCenter, and the SBD Pro. All stolen and lost equipment will be blacklisted, rendering the rented equipment useless.

**1.4-Rental Airtime/Position Report Fees.** Airtime charges are \$1.84 per minute for outgoing calls only. Outgoing calls are defined as calls from an Iridium Satellite Unit (ISU) to another ISU, ISU to a PSTN (land line/cell phone), 2-stage dialing and data calls. Incoming calls are paid for by the caller. When a call is placed from a PSTN to a satellite phone, the calling party pays and is charged the rate set by their specific local long distance provider. International access is required for the caller to contact the satellite phone; check with provider for availability and cost. The county code for an Iridium satellite phone is 881. To avoid international charges, the person calling the satellite can use the 2-stage dialing platform. Outgoing calls to other satellite systems besides Iridium (i.e. Inmarsat, Globalstar, Thuraya, etc.) although rare, are \$11.50/minute. Outgoing text messages (SMS-MO) are not considered data calls and can only be completed using the 9505A model phone. Outgoing messages are billed at \$0.50/message. SBD Pro position reports are \$0.10 cents each.

**1.5-Shipping and Handling Policy.** WCC utilizes FedEx for all rental shipments. Included in your rental kit will be a FedEx label for the return shipment of rental equipment. A shipping and handling option must be selected or one will be assigned based upon the date and time of receipt of order. Shipping charges listed in this agreement are for shipments to any location in the continental United States during the standard business week, Monday - Friday. Saturday delivery is available upon request for an additional \$15.00 per order. Please contact FedEx to verify Saturday delivery options for your shipment destination. International shipments incur additional charges dependent on shipment destination. Customers that pick up from our office or use their own shipping account will be charged a \$10.00 handling fee only. A \$25.00 expedite fee applies to all orders placed within 24 hours of order shipment. Multi-unit orders incur greater expedite and processing fees which is determined at time of order. WCC allows for pre-rental shipping time and a 3-day post-rental grace period for the return of equipment to WCC. Although shipping time is not included in the rental contact, charges apply for all airtime used from the point equipment leaves our office until the point it returns to WCC.

**1.6-Equipment Receipt and Return Policy.** Rental equipment is scheduled to arrive at the shipping address indicated by 5pm the business day before the 'Rental Start Date.' WCC takes no responsibility for any delays in delivery time once the package is released to FedEx. To ensure timely receipt of equipment, please place your order as far in advance as possible. Customers who pick up rental equipment from our office may do so the business day before the 'Rental Start Date.' Rental equipment must return to WCC no later than 3 business days after the 'Rental End Date' to avoid additional daily charges.

**1.7-Cancellation Policy.** WCC requires an advance cancellation notification for a 100% refund of rental, loss/damage protection coverage, and shipping and handling charges.

Advance cancellation of the rental agreement may be made up to 3 business days before the 'Rental Start Date' or the day of the scheduled outbound shipment/pick up. If cancellation occurs after the outbound shipment, the renter will receive a 75% refund of rental fees and loss/damage coverage for unused rental time. Reimbursement for unused days will be effective the business day after receipt of equipment by WCC. Shipping and handling charges are not refundable.

## Section 2 - Technical Service, Support, and Requirements

**2.1-Technical Service and Support.** WCC offers Iridium Satellite Service. All communications using this service are based on a 'line of sight' technology and works best when used in areas with little or no physical obstructions to the satellite signal. WCC also offers 24/7 technical support for all rental equipment. Customers can reach a WCC technical representative at no charge by dialing 6111 from an Iridium satellite unit, or in the case of SBD Pro customers may call (800) 211-2575, 24 hours a day, 7 days per week. Any and all technical and customer support services and like or similar services to be provided by WCC may be handled by, or delegated to, subcontractors or other persons, as WCC shall determine, in its sole discretion. See Section 3.1 below regarding limitations on liability of WCC for technical and customer support services.

**2.2-Iridium Test Call Requirement.** All customers who rent a satellite phone from WCC are required to make a test call with a WCC representative upon receipt of the unit by dialing the toll-free number (6111) from the Iridium satellite phone. Failure to complete a test call will void any future claims or refund requests due to equipment failure or inoperability.

**2.3-Dropped Calls.** Customer agrees to pay for all calls, both voice and data, regardless of their ultimate success and completion. As obstructions and incorrect use of equipment often result in dropped calls, no credits will be given for dropped, lost calls or missing position reports. To avoid disputes, please call our technical department toll-free at 6111 from your satellite phone if you experience dropped or lost calls while using your satellite phone. For specific details on voice or data connections, or if SBD Pro is the item rented, please contact our technical support team at (800) 211-2575.

**2.4-Equipment Use.** The customer must exercise due care and permit only qualified personnel to use and operate equipment according to written instructions provided by WCC. At no time shall the customer open the equipment enclosure housing, alter or repair or permit the alteration or repair of the equipment, or make any attachments thereto, without prior written approval of WCC.

## Section 3 - Limitation of Liability and Indemnity

**3.1-Limitation of Liability.** Because WCC has no control over the Service furnished, the liability and obligations of WCC to Customer under this Agreement are strictly controlled and limited by the underlying carrier, and the laws, rules, and regulations of the FCC and other governmental authorities, which may from time to time exercise jurisdiction. Accordingly, WCC expressly disclaims responsibility and liability for any carrier's range, coverage, design, grade of service, audio quality, and equipment compatibility or system downtime. Customer's exclusive remedy and the total liability of WCC and / or any supplier of services to WCC arising out of or in any way connected, directly or indirectly, with this agreement, for any cause whatsoever, including but not limited to any failure or disruption of service provided hereunder, shall be limited to a credit allowance from WCC in an amount equivalent to a pro rata adjustment of the rental charges for service payable by customer under this agreement for the period during which such damages occur. In no event shall WCC and / or any supplier of services to WCC be liable for any special, incidental or consequential damages. No credit allowance will be given for damages caused by the customer's negligence or willful acts. WCC disclaims all liability under such circumstances. Customer acknowledges that technical and customer support services are provided by subcontractors or other persons, as WCC selects in its discretion, outside of WCC's regular business hours and Customer agrees WCC shall not be liable for any technical or customer support services or like or similar services provided by any subcontractor or other person, or the failure of any such persons or entities to provide such services. Furthermore, WCC shall not be liable for Customer's inability to contact technical or customer support services or like or similar services during WCC's regular business hours. No action or claim regardless of form, arising out of the transactions hereunder may be brought by customer more than one year after the cause of action has accrued.

**3.2-Indemnification.** Unless caused solely by the negligence of WCC, Customer shall indemnify and hold WCC's officers, employees, supplier of Service, and agents harmless against any and all claims, demands, suits, judgments, cause of action, losses, expenses, fees (including attorney fees), liability or damages for libel, slander or infringements of copyrights from the material transmitted via the telephone access number, and against any and all other claims, demands, suits, judgments, cause of action, losses, expenses, fees (including attorney's fees), liability or damages including without limitation for any personal injury or death arising in any way directly or indirectly in connection with this agreement or the use or inability to use the telephone access number, and/or any other applicable devices. This indemnity shall survive the termination of this Agreement.

Credit Card Signature (a faxed signature shall be deemed an original)

Date

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